

Piano with Rebecca *Goals & Policies*



Our Goals

- To teach you the tools to enable you to have to play the piano as a life-long companion.
- To have you be an all-around musician, capable of playing all genres of music, as well as improvising and composing.

Course prerequisites

- If you are wanting to learn the piano but do not own an instrument, this can be discussed with us. There is a period of time where you will be able to learn on a practice pad (in the Student Home Materials SHM) before you make that commitment to purchase a piano or keyboard for the student.
- The Studio may have a keyboard for rent for a small fee, please ask teacher for information.
- Student and parent understands all requirements that are stated in the Goals & Policies.
- Lesson fees are paid prior to start of lessons.
- Internet access either on iPad or computer, to be able to use Student Home Materials
- Access to printer for use Student Home Materials to be placed into folder or book that come to the lesson every week

The Instrument - Piano

- A piano, digital piano or a keyboard.
- It must be either 76 or full 88 keys, keys are to be weighted or semi-weighted
- a sustain pedal that can be either attached or plugged into

Our studio

- The studio is currently in a private residential premises at 28 Rose Terrace, Spencers Brook WA.
- The entrance to the studio is marked from the front driveway. Please follow the signs, via the front yard foot path to the green gate. Here you have access to the outside waiting area and piano studio. The rest of the house and yard is strictly off-limits.
- Parking is out on the verge or side of the road. The driveway must be clear at all times.
- These premises are under Video and Electronic Surveillance.
- The piano will be sanitised between lessons.
- Tissues, sanitiser and wet wipes will be available at the door upon entry.
- Please do not attend the studio if you feel ill or have been in contact with someone that is ill.

About Your Tuition

- Your tuition is an all-inclusive model to include 40+ weekly lessons. This will depend on the student requirements. For school students we can follow the term dates, but the studio may be open during some school holidays. For adult students this will a personal decision which will be discussed with the teacher.
- These lessons are every week of the school term, including public holidays that fall during the term. (Unless stated by the teacher, who will provide notice)

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- On occasion, there may be a school holiday program available at a cost to any student who participates. (This will be promoted at the beginning of term at the teacher's discretion).
- To maximize the value of your tuition, consistent class attendance and participation is highly encouraged.
- All students under the age of 16 must be accompanied by a parent (home coach) who will be an active participant in the lesson. This applies to the studio.

Payments, Missed lessons and Cancellations.

- **Pricing for Lessons:** this is discussed with the Teacher prior to starting.
- Payment for lessons.

Payments can be made either for the term or weekly. Discuss with teacher on enrolment.

- **Per Term:** Most terms consist of 10 weeks. Term payments are required on the first week of commencement of that term.
- **Weekly:** Payment is due at the lesson. The Studio's preferred method is through <u>SAMii</u>, (Which is direct debited every week from your account. SAMii provides invoices, and you can cancel a lesson when required.) Or Cash or Direct Deposit.
- Missed Lessons: 48 Hour notice for a missed lesson.

SAMii: If you provide more than 48 hrs notice you can cancel the lesson without payment. If a lesson is missed after that 48hr period, whether through sickness or unable to get to the lesson <u>no refund</u> will be made.

CASH or Direct Deposit: 48 hours' notice is required should you be unable to attend a lesson, otherwise a 50% of lesson fee will be billed to you for the missed lesson the following week (or at next lesson).

Discontinued lessons require a 14-day written notice.

This enables us to modify teacher and student schedules accordingly.

Please email piano@classicit.net with your cancellation request.

You may finish the month or you finish immediately but there will be no refund for any payments that has been given.

• Cancellations by Teacher: If the teacher is unwell and must cancel any lesson, this lesson can be refunded or can be made up with other lessons. This will be discussed with the student/parent.

Credit Card, Direct Deposit or Cash

- SAMii -
- Cash
- PayID: piano@classicit.net or 0401 686 023
- Direct Deposit: Please make payments to:

Name: Piano with Rebecca

Bank: NAB

BSB: 086-006 Account No: 906171906

Reference: use student's name (or family name for 2 or more students)

Referral Reward

- Earn 2 free lessons for every new enrolment referred by you!
- You must be enrolled as a 'Piano with Rebecca' student (for longer than a month) to be eligible for a referral reward
- The reward will be applied to the referring student after the new student completes their first full month of lessons.

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Student Materials

- Materials are to be purchased by the student directly from the Simply Music Student website at https://students.simplymusic.com
 - Your teacher will inform you of the materials required for class.
 - These costs differ for each stage of the program but must be purchased before a lesson.
- Immediate families can share the same Simply Music Student account.
- Using your student home materials as directed by your teacher is crucial and is a requirement for progress.
- Please make sure your Simply Music Student account is connected/linked to Rebecca Klassek
- Teacher ID #191124.
- **Student Home Materials** (SHMs) are a required part of your learning experience and these are acquired from time to time as directed by your teacher.
 - Here is a quick overview of the cost of Simply Music SHMs*: GST is added at Checkout
- Foundation Program (levels 1-9) \$35 per level
- Special Programs \$15 to \$35 per level
- Development Program (levels 10-18) \$8 to \$12 per level
- Supplemental Programs \$10 to \$25 per level

All digital SHMs, once purchased, will reside in your Simply Music Student Intranet account – where you can access them 24/7 – anytime and anywhere as long as you have an active Internet connection.

Required Student and Home Coach Behaviour in the lesson

- Only the enrolled student and home coach are permitted to be at the lesson. Please note there is no place in the studio for siblings to wait. (Please discuss this prior to coming to your lesson with the teacher)
- Please ensure children have been to the toilet before the lesson and that their hands are clean.
- No food, drink or gum is allowed in the studio. You may bring a water bottle.
- No offensive slogans on clothing.
- All mobile phones must be switched to silent or off during class.
- If you blow your nose, you are required to use a hand sanitiser. No exceptions.
- Unruly behaviour such as answering back, being rude, hitting, spitting, biting or generally having a tantrum will not be tolerated. The teacher will direct you to deal with your child if their behaviour is impacting the class. If a child becomes unteachable during a lesson, we reserve the right to cancel the class for the day. This time is forfeited and cannot be made up.

Student Requirements

- The student is to follow the direction of the teacher at all times.
- To meet the minimum requirements of practice, which will be advised in class.
- The student may provide a notebook for notes, but is not a requirement as this is a great way to teach muscle memory.
- Not to watch ahead in any of the student home material videos.
- Practice all your current assignments each week.
- Keep your playlist alive.

Parent/Home Coach Requirements

- All students under the age of 16 must be accompanied by a parent (home coach) who will be an **active participant** in the lesson. This applies to the studio and online lessons.
- Be supportive of the student's requirement to attend lessons and practice.
- To be encouraging and non-critical.

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- To ensure the student practices, even when they don't want to.
- To provide the student with a 76 or 88 key piano or keyboard with weighted keys and a sustain pedal.
- Keep the student's piano regularly tuned.
- Follow the teacher's direction in class and take notes on behalf of the student.
- Guide the student with the use of the Student Home Materials.

Lesson Duration

- Private Simply Music lessons are 25-30 minutes.
- Shared/Group Simply Music lessons are 30-45 minutes, depending on the number of students:
- Special Needs students lesson length will be on a case-by-case basis.

Attendance & Absences

- When you enrol in lessons, you are paying to secure a specific time, on a specific day with your teacher. This is the time that you are paying for, and this time is reserved indefinitely as your lesson time. As such, classes missed for any reason cannot be credited or refunded.
- If you need to make a permanent schedule change after you've already started lessons, please notify us at least 2 weeks in advance. We will do our best to accommodate your request.
- Regular and prompt attendance is required to make appropriate progress. Please plan to arrive and depart from lessons on time as this will help facilitate efficient use of class time.
- In case of absence, students are responsible for notifying the studio, especially if they are in group lessons.
- Parents are expected to stay in class during their child's lesson and be active participants in the class. This
 applies to in-studio lessons.

Holidays

- If you must miss lessons for an extended amount of time, please notify the studio in advance to work out a lesson plan.
- Keep in mind, however, that continuation within the same shared/group may require additional private lessons at your expense to catch up with the group.
- If we feel it is appropriate, we may move you to a different shared lesson or start you in private lessons.

Please see Payments, Due Date, and Cancellations

• Extended holiday time: above for more information.

Teacher absents or unavailable

• If your teacher is sick and/or unable to teach your class, we will reschedule your class to a different day and time. If we cannot find a mutually convenient day and time for your class, you will be given a refund equivalent to one lesson.

Questions? Call us at 0401 686 023 or email piano@classicit.net